



STAFFORDSHIRE COUNCIL OF VOLUNTARY YOUTH SERVICES

**CHILDREN & YOUNG PEOPLE
VOLUNTARY SECTOR CENSUS REPORT 2025**

Contents

1.	Introduction	3
2.	Key Data for 2024-25	4
3.	SCVYS Membership – Age Ranges supported & Geographic Profile	5
4.	Types of Provision delivered to Children & Young People in Staffordshire by SCVYS members	
4.1	SEND Inclusivity	6-8
4.2	Scouts & Guides – A uniformed sector membership update	
5.	Children & Young People's Attendance in Positive Activity or Support	
5.1	Attendance in 'Regular' Activity or Support by Age Range & District	9-10
5.2	Attendance in 'Occasional' Activity or Support	
5.3	Barriers to Participation	
6.	Volunteer Roles & Paid staff supporting delivery within SCVYS member groups by Provision Type	
6.1	Scouts & Guides – Volunteer Base Comparison	11-12
7.	Awards, Training & Workforce Development	
7.1	Young People Awards & Development	13-15
7.2	Volunteer / Staff Training & Development	
7.3	Future Training & Support needs of SCVYS member groups	
8.	Financial Sustainability & Resilience	
8.1	Member confidence on the future of their organisation (Scale 1-10)	16-18
8.2	Member Income Sources & Level	
8.3	Current Challenges	
9.	Member rating on the support received from SCVYS (Scale 1-10)	18
10.	Conclusion	18-19
	Appendix 1: Sample of Member Feedback	19-24

1. Introduction

The SCVYS Children & Young People (CYP) Annual Census is used to demonstrate the impact made collectively by our member organisations in providing positive activities, opportunities and ongoing support for Children and Young People (aged 0-24) in Staffordshire. It is compiled by utilising a range of both quantitative and qualitative data provided by SCVYS member organisations, incorporating an overview of their organisational profile and the activity and support they have delivered during the period 1st April 2024 to 31st March 2025.

For the 2024-25 period, SCVYS continued to work with Staffordshire County Council (SCC) to ensure that any information collected is useful in evidencing the Statutory Guidance on Services and Activities to Improve Young People's Wellbeing, whilst seeking to keep the process manageable for members to complete.

The fact that slightly fewer members have completed the census this year, some groups being prepared to lose their membership status as a result, would suggest that the amount of information requested is onerous, and that a widespread review is required for next year.

In the past, incentivising completion by attaching a small monetary grant has been a successful way of remunerating organisations for the time they spend completing the documentation. SCVYS has been unable to offer this incentive since 2019 when the contract funding from SCC was reduced by 45%. Knowing where and how the information is used by SCC would also be helpful in identifying the most valuable sections of the census.

The findings presented in this census report relate to responses obtained from 181 members, from a potential total membership of 202 organisations, equating to a positive 90% response rate overall. Of the remaining 21 organisations that didn't complete the census, 3 decided they no longer required support because their offer has changed, 7 were not delivering activity or closed during the period and 11 chose not to complete because of circumstances such as change in staffing, not enough resource or did not respond at all.

2. Key Data for 2024-25

68,225

*Children & Young
People aged 0-24
accessed positive
activity or support
during the period*

41

*Settings
delivering DofE
Awards*

9,139

*Active Volunteer roles
supporting activities and
provision within SCVYS
member groups*

1,002

*Under 18 Volunteer
roles supporting
SCVYS member
groups*

4,208

*Volunteers/Staff
completed training as
part of their roles*

79%

*Of members rated
SCVYS support at 8
or above, with 10
being excellent*

66%

*Of SCVYS members
were confident about
the future of their
organisation as a whole*

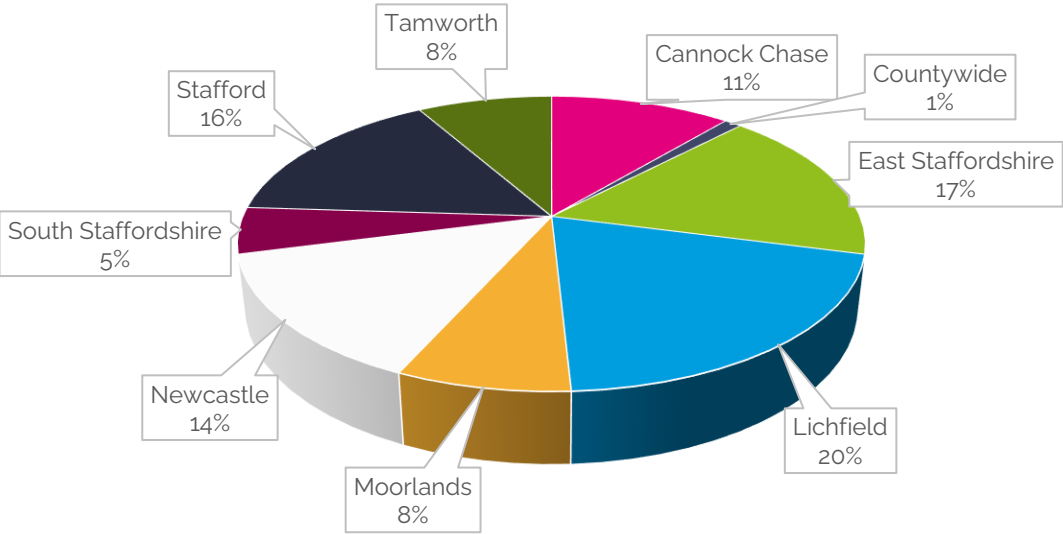
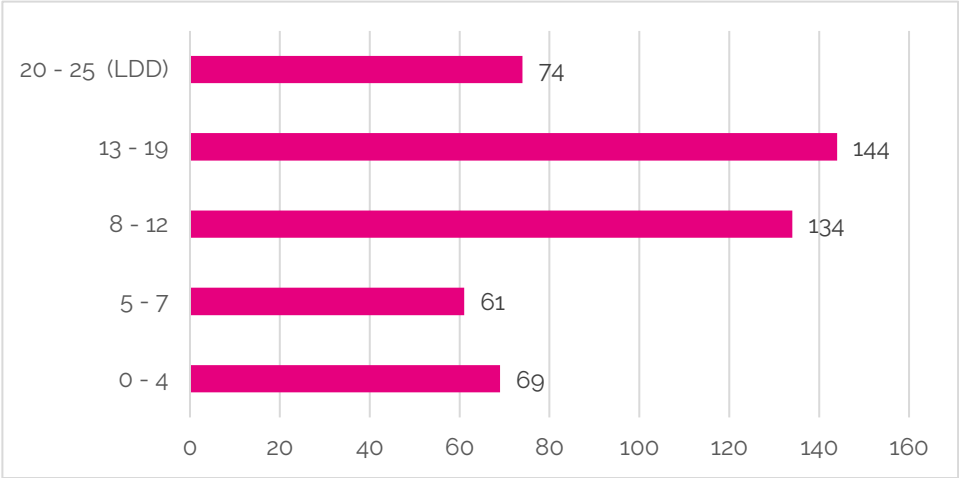
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*Paid Staff
supporting
activities and
provision within
SCVYS member
groups*

3. SCVYS Membership – Age Ranges supported & Geographic Profile

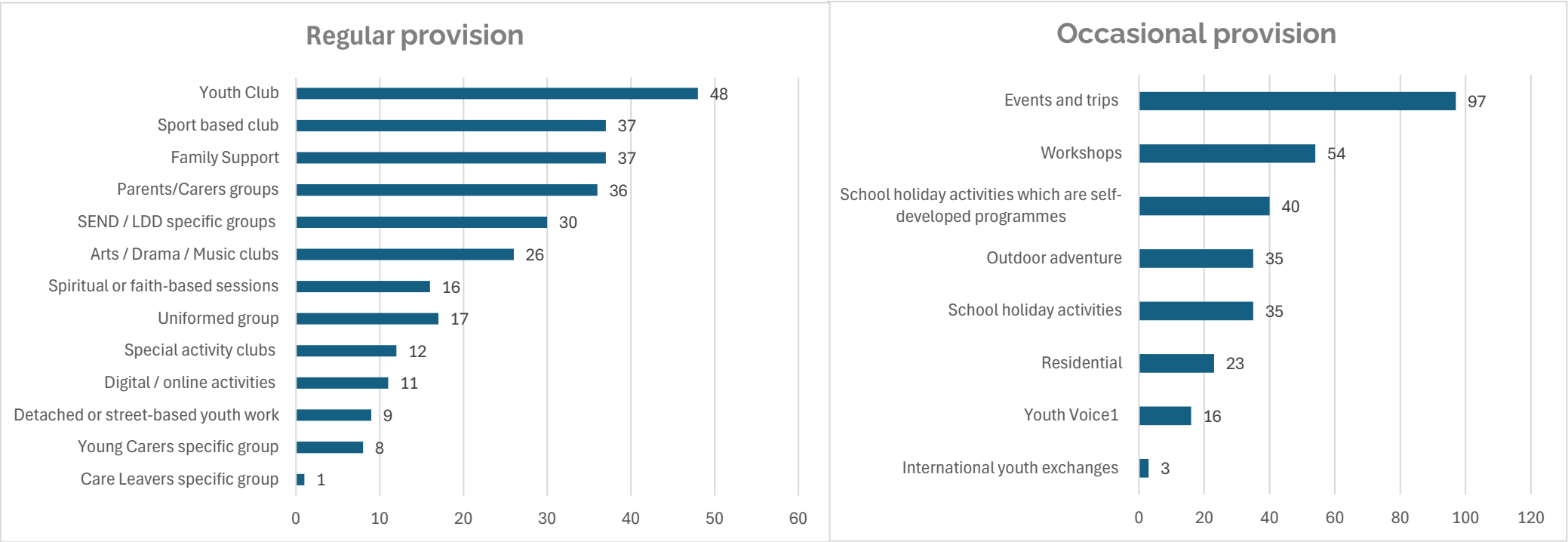
As part of the survey, we asked members to indicate the age group(s) of children and young people their organisation works with. As highlighted in the chart to the right, the age range most worked with was the 13-19 bracket, expressed by 144 members. This was closely followed by the 8-12 age group.

In the pie chart below, we show the percentage of provision run by SCVYS members at district level. This indicates higher levels of membership and provision in Lichfield closely followed by East Staffordshire and Stafford, whilst the lower represented areas include the Staffordshire Moorlands, Tamworth and South Staffordshire.



4. Types of Provision delivered to Children & Young People in Staffordshire by SCVYS members

This section identifies the types of provision members deliver to children and young people (CYP) in Staffordshire. This comprises activity or support delivered both on a regular basis and any occasional types of activity e.g. residential programmes, school holiday activities etc. For the purpose of clarity, we mean activity or support that takes place outside of core school hours and 'regular' means at least once per month.



The graphs above indicate the number of member organisations delivering each type of provision.

A selection of SCVYS members also provide a range of support sessions to young people within school settings during core hours (not included in the attendance figures below). They provide information on topics such as substance and solvent misuse, knife crime and serious violence, confidence building, communication skills, emotional wellbeing and resilience, bullying and peer pressure, mentoring and employability, faith and spirituality, debating clubs, local history workshops and a range of other Personal, Social, Health & Economic (PSHE) topics.

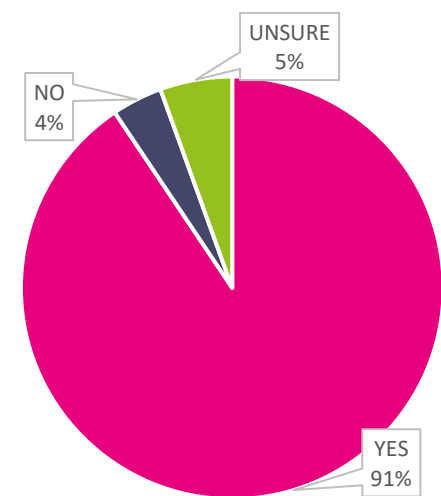
4.1 SEND Inclusivity

As part of the Census exercise, we asked members if their provision was accessed by any young people with mild to moderate learning difficulties or disabilities (i.e. Autism, ADHD, dyslexia or dyspraxia). Of those responding, 91% stated 'Yes', thereby considering themselves to be a SEND inclusive organisation; whilst 4% stated 'No'.

Of the 4% that stated 'No' we asked what prevented them from doing so e.g. Lack of knowledge, confidence etc. to which the majority responded it was not applicable to the remit of their organisation.

As highlighted in the table below, SCVYS membership comprises 30 organisations who exclusively offer activities and support to children, young people or young adults with learning disabilities or difficulties (LDD) and complex needs (some also provide support to parents/carers).

Approximately, 15% (4975) of the total regular attendance figures quoted by members related to the involvement of SEND children. In reality the overall number is likely to be higher, however, this is not always known, questioned or recorded by organisations.



Army Welfare Service Community Support, Lichfield	National Autistic Society: Stafford and District Branch
Army Welfare Service Community Support, MOD Stafford	Project Indi
BLAST (Burntwood and Lichfield Autism Support Together)	Spark Burntwood
Breathing Space Therapeutic Services CIC	Special Needs Adventure Playground
Burton Albion Community Trust	SPIN (Special People in Need)
Chasetown Youth Disability	Stone Community Hub
Chit Chat 4 u All	Street Whyze Project CIC
Chuckle Productions CIC	The Friends of Hednesford Park
Crystal Academy: Aerial Arts and Dance CIC	The Peter Pan Centre
Equal Support Opportunities CIC	TWMAD CIC
Fireworks	Uttoxeter Heath Community Centre
Friends 2 Friends	Wade Street Church
Harness Coaching CIC	Liberty Jamboree
Imagine Arts and Minds C.I.C.	Make Some Noise
Just Family CIC	MAMA

4.2 Guides & Scouts – A uniformed sector membership update

The following data has been included to update on Staffordshire's two most prominent uniformed organisations (Scouts and Girlguiding). As highlighted, CYP membership levels continue to steadily increase overall. Current challenges cited as having an impact on both organisations included higher venue hire costs and the ongoing recruitment of new volunteers (despite seeing a small upturn as per 6.1 below) to meet increased demand/waiting lists (particularly notable for the Squirrel Scouts aged 4-5 cohort)

Girlguiding Staffordshire Membership						
District	Pre Covid 2019-20	Previous Year 2022-23	Previous Year 2023-24	Current Year 2024-25	Current / previous year variance	Current / pre- Covid year variance
Cannock Chase	776	689	664	881	25%	12%
East Staffordshire	706	571	563	1252	55%	44%
Lichfield	876	699	695	645	-8%	-36%
Newcastle	485	519	546	522	-5%	7%
South Staffordshire	1,031	102	108	100	-8%	-931%
Stafford	682	782	824	884	7%	23%
Staffordshire Moorlands	681	614	646	412	-57%	-65%
Tamworth	474	406	420	416	-1%	-14%
Staffordshire Totals	5,711	4,382	4,466	5,112	13%	-12%

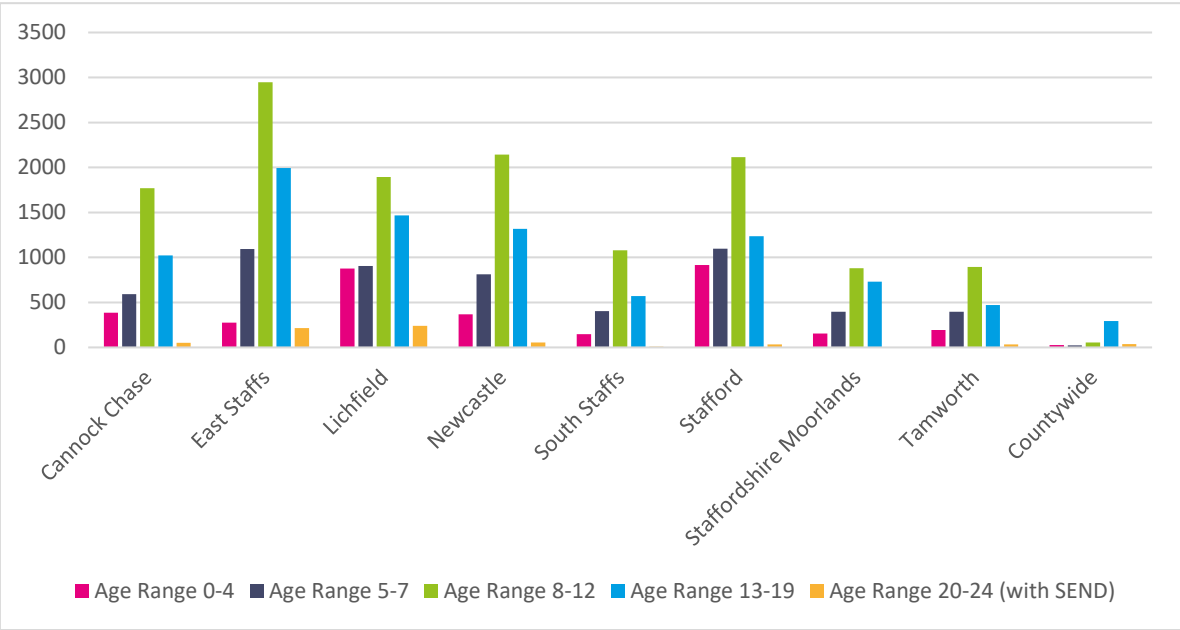
Staffordshire Scouts Membership						
District	Pre Covid 2019-20	Previous Year 2022-23	Previous Year 2023-24	Current Year 2024-25	Current / previous year variance	Current / pre-Covid year variance
Cannock Chase	576	541	587	553	-6%	-4%
East Staffordshire	1,220	1,123	1,054	1031	-2%	-18%
Lichfield	1,505	1,426	1,400	1290	-9%	-17%
Newcastle	1,176	1,089	1,282	1,100	-17%	-7%
South Staffordshire	233	232	223	223	0%	-4%
Stafford	1,359	1,229	1,223	1,280	4%	-6%
Staffordshire Moorlands	625	688	671	666	-1%	6%
Tamworth	721	650	751	655	-15%	-10%
Staffordshire Totals	7,415	6,978	7,191	6,798	-6%	-9%

5. Children & Young People's Attendance in Activity or Support

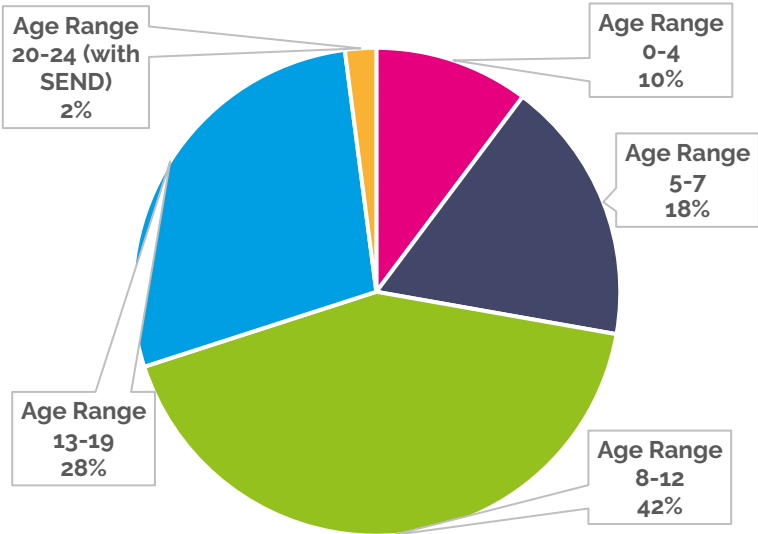
5.1 Attendance in 'Regular' Activity or Support by Age Range & District

The following data shows the levels of attendance in regular activity or support by age range and geographic district. By 'regular', we stipulated this to be activity or support that takes place at least once per month and this should take place outside of core school hours.

The statutory guidance parameters relate to the attendance of young people within the 13-19 age bracket, which represents **28%** of overall regular attendance recorded for the period.

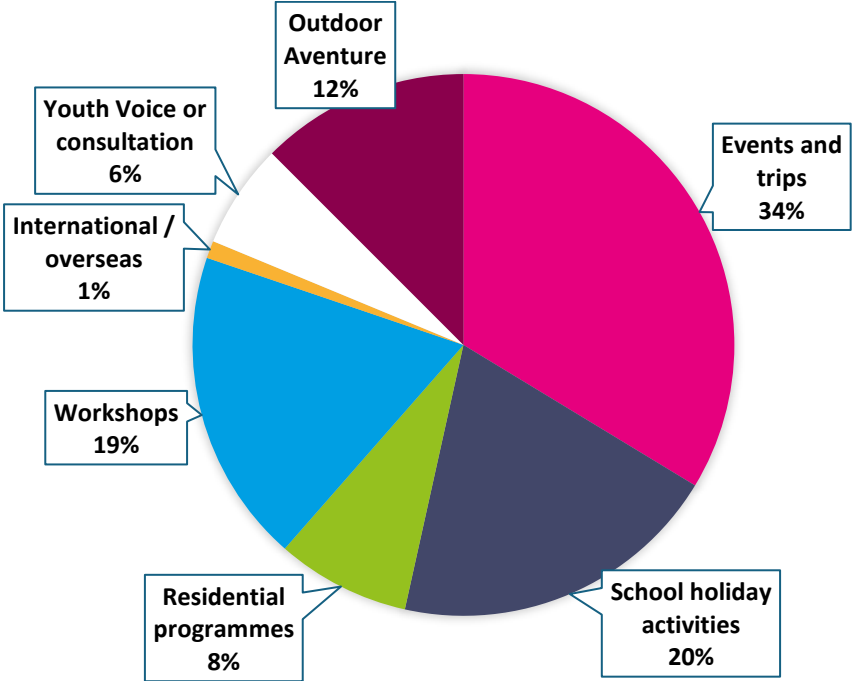


District	Age Range 0-4	Age Range 5-7	Age Range 8-12	Age Range 13-19	Age Range 20-24	Total
Cannock Chase	386	592	1771	1021	51	3,821
East Staffs	274	1093	2947	1993	216	6,523
Lichfield	877	905	1895	1467	241	5,385
Newcastle	369	812	2143	1316	54	4,694
South Staffs	148	405	1079	570	7	2,209
Stafford	917	1098	2115	1237	33	5,400
Staffordshire Moorlands	153	396	880	732	1	2,162
Tamworth	192	397	893	471	33	1,986
Countywide	25	22	56	293	38	434
TOTAL	3,341	5,720	13,779	9,101	674	32,615



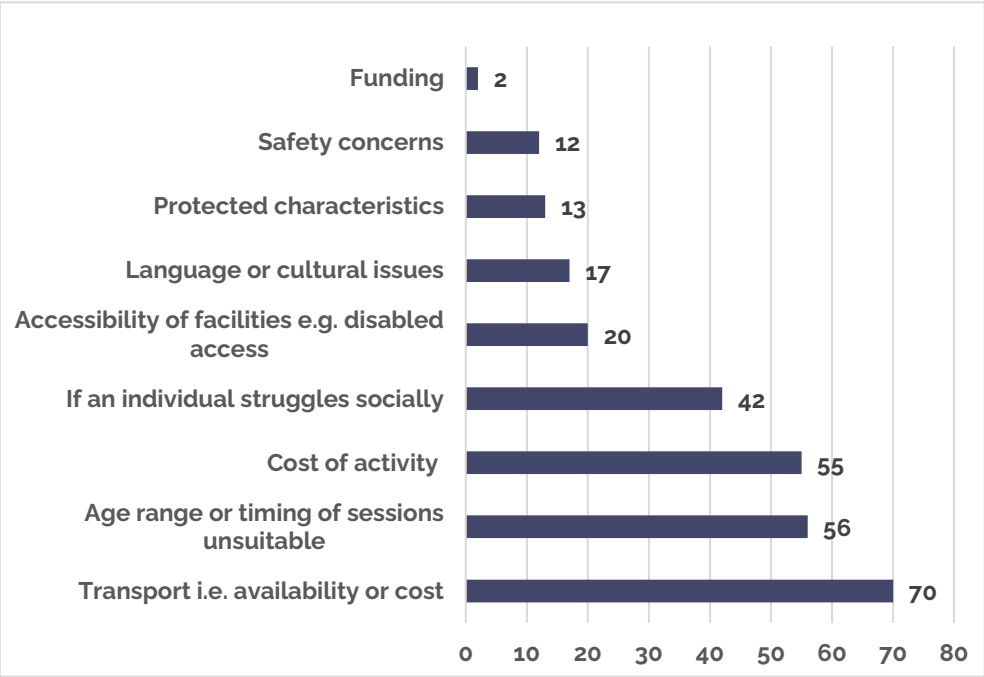
5.2 Attendance in 'Occasional' Activity or Support

During the 2024-25 period, a total of **35,610** children and young people participated in a range of 'occasional' activities provided by SCVYS members. It is likely that many of those attending occasional activities will also be regularly attending SCVYS member group sessions too. The chart (right) shows the percentage of members who deliver each of the main types of occasional activity.



5.3 Barriers to Participation

It is important to create spaces that are accessible, welcoming and supportive of all children and young people. We asked members if they were aware of any barriers that are prohibiting children and young people accessing their provision. 102 respondents stated 'Yes' to this question and the barriers selected are reflected in the bar chart below, with transport and cost of attending provision featuring most highly.



Other less mentioned barriers included;

- Lack of SEND Funding
- Size of venues available limits capacity
- Heavy traffic is preventing people from accessing provision
- Locations and times
- Issues with carers that support them, we have carers or support workers that should not be in their role. Our issues are lack of space and time, otherwise we would support more and more often.
- Family influences / Parental engagement
- No toileting facilities
- We have a waiting list
- Disjointed working across sector
- So many other types of activities available to children
- Not enough of sessions available
- Multiple siblings can't access the same provision on other schemes or HAF programme
- Not enough activities that are truly suitable for autistic people who need small numbers and space

6. Volunteer roles & Paid staff supporting delivery within SCVYS member groups by District

District	REGULAR VOLUNTEER ROLES (OVER 18)	REGULAR VOLUNTEER ROLES (UNDER 18)	OCCASIONAL HELPERS	COMMITTEE MEMBERS OR TRUSTEES	TOTAL	PAID STAFF
Cannock Chase	577	104	133	24	996	60
Countywide	173	12	73	9	303	61
East Staffs	840	115	113	31	1262	126
Lichfield	1047	218	409	28	1895	141
Moorlands	268	63	69	10	495	30
Newcastle	846	99	243	27	1383	160
South Staffs	296	101	114	16	601	23
Stafford	941	212	155	34	1566	68
Tamworth	329	78	98	18	638	90
Grand Total	5317	1002	1407	1413	9139	759

When compared to last year's data, we observe an increase in occasional helpers (up 48%) and a decrease in both regular volunteers (down 11%) and committee members/trustees (down 30%). This might indicate a shift in volunteering habits from regular to occasional, which would mirror a national trend that has been growing for several years now as highlighted in NCVO's [The Road Ahead](#) report this year. There has been a decrease in Under 18 volunteers, however there was a significant increase last year which means that over a 3 year period, consistently over 1,000 young people are regularly volunteering in a local organisation. SCVYS has aimed to support this by reintroducing an accredited Young Leader Training Programme targeting mainly the smaller organisations who would be unable to run an in-house programme of this sort. The value of volunteering with SCVYS member organisations has remained similar to last year at £22.76 million*.

For the 2nd year in a row, there has been an increase (up 6%) in paid staff roles in SCVYS member organisations.

Staffordshire should benefit from a new volunteer recruitment role in Staffordshire Scouting funded via the DCMS Uniformed Fund which will aim to increase the number of volunteers involved in running local groups to help bring down the waiting lists that are still growing.

* **Staffordshire median hourly rate (NOMIS) of £18.05 x Average of 3hrs per week x 46 weeks pa x 9,139 = £22,764,335**

6.1 Guides & Scouts – Volunteer Base Comparison



	Prev Year: 2023-24			
	Committee Roles	Regular Volunteers UNDER 18	Regular Volunteers OVER 18	Occasional Helpers
Girlguiding Staffordshire HQ	22			
Cannock Chase	7	35	145	3
East Staffs	7	25	137	1
Lichfield	5	24	147	
Newcastle	7	9	125	1
South Staffordshire	1	2	25	1
Stafford	8	32	236	1
Staffordshire Moorlands	9	17	142	1
Tamworth	5	24	83	1
Staffordshire Totals by role	71	168	1,040	9
Total:				1,288

Current Year: 2024 - 5				
Committee Roles	Regular Volunteers UNDER 18	Regular Volunteers OVER 18	Occasional Helpers	Current / Previous Year variance
18				-22%
6	18	148	1	-10%
5	13	150	4	1%
7	30	150	0	6%
7	10	137	0	8%
2	2	23	1	-4%
11	39	221	1	-2%
5	19	101	0	-35%
5	22	93	1	7%
66	153	1,023	8	-3%
Total:				1,250
				-3%



	Prev Year: 2023-24			
	Committee Roles	Regular Volunteers UNDER 18	Regular Volunteers OVER 18	Occasional Helpers
Scouting Staffordshire HQ	6	0		
Cannock Chase	39	31	135	19
East Staffs	69	50	187	11
Lichfield	72	104	347	33
Newcastle	93	63	263	50
South Staffordshire	26	20	42	5
Stafford	90	52	239	16
Staffordshire Moorlands	44	28	132	27
Tamworth	41	35	137	20
Staffordshire Totals by role	480	383	1,482	181
Total:				2,526

Current Year: 2024 - 5				
Committee Roles	Regular Volunteers UNDER 18	Regular Volunteers OVER 18	Occasional Helpers	Current / Previous Year variance
20				70%
27	38	125	34	0%
19	46	187	17	-18%
26	116	350	27	-7%
33	59	239	52	-22%
4	6	37	9	-66%
36	56	230	22	-15%
27	31	114	27	-16%
16	38	127	9	-23%
208	390	1,409	197	-15%
Total:				2,204
				-15%

7. Awards, Training & Workforce Development

7.1 Young People Awards & Development

The table below showcases the number of member organisations who deliver recognised or accredited awards for the young people who engage in their programmes. The approach taken differs to previous years where we have gathered the number of awards gained by young people via the membership, whereas this simply identifies the number of local organisations offering the different types of awards and training opportunities and the area they operate in.

Because of this change of question we are unable to comment on comparisons to previous years as to whether the opportunities for young people have increased or decreased.

It is positive to note that the vast majority (76%) of responding members run some kind of award or accreditation for young people, volunteers and staff.

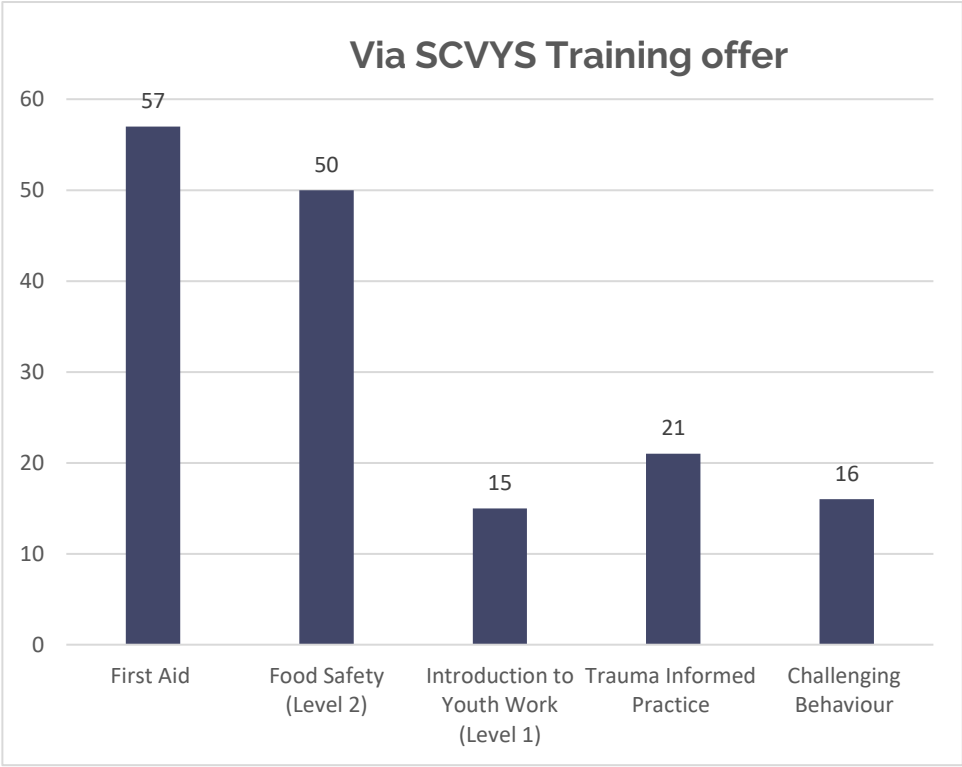
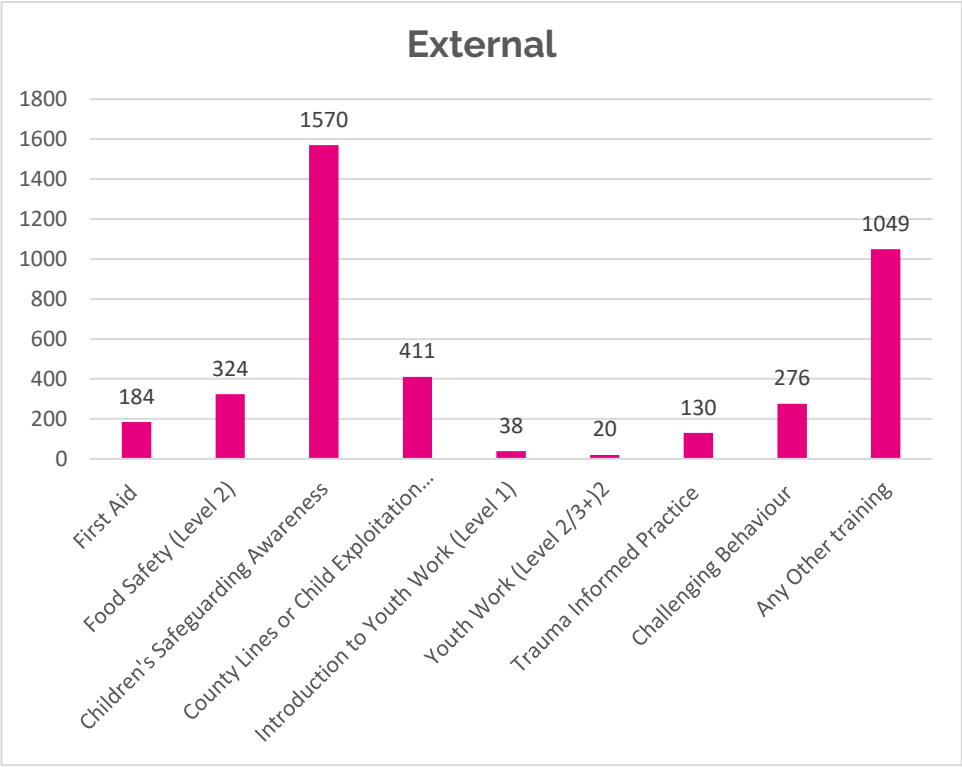
Awards	Cannock Chase	Countywide	East Staffs	Lichfield	Moorlands	Newcastle	South Staffs	Stafford	Tamworth	Total
Duke of Edinburgh Award (BRONZE)	6	2	7	5	2	4	5	13	3	47
Duke of Edinburgh Award (SILVER)	4	2	4	1	1	1	4	10	2	29
Any 'Other' recognised Awards	2	1	6	2	2	4		6		23
Any 'Other' Internal Awards	3	3	2	6	1	6	4	3	2	30
Young Leader	2	1	3	1		2	2	2		13
Duke of Edinburgh Award (GOLD)		2	2	2	1	1		5	1	14
Youth Work (Level 2/3+)				1		1		1	1	4
Introduction to Youth Work (Level 1)		1		1		1				3
ASDAN			1					1		2
Total	17	12	25	19	7	20	15	41	9	165

7.2 Volunteer / Staff Training & Development

From the perspective of VCSE workforce development, the tables below outlines the variety of training completed both externally and via the SCVYS training offer during the 2024-25 period by volunteers and staff in SCVYS member groups.

When SCVYS funding from Staffordshire County Council was reduced in 2019, the training offer was at risk, and so SCVYS Board of Trustees proactively protected a core offer around key compliance training areas such as Food Hygiene and Emergency First Aid. Without these opportunities, SCVYS members would need to find additional funding to access this training externally or risk non-compliance.

This training has equipped them with the skills, knowledge, and confidence needed to carry out their roles effectively, and helps to ensure organisations meet compliance standards around health and safety.



7.3 Future Training & Support needs of SCVYS member groups

To help inform the development of SCVYS forthcoming training and support offer to the sector, members were asked if they had any training or specific support needs moving forwards in a free text box. From this feedback we largely conclude that our training offer remains in line with the needs of groups, see below for further analysis.

Top Priority Training Needs <ol style="list-style-type: none"> First Aid Training <ul style="list-style-type: none"> Emergency First Aid Paediatric First Aid First Aid at Work Refresher courses Online accessibility needed due to location/time barriers Safeguarding Training <ul style="list-style-type: none"> Levels 1, 2, and 3 Child and Adult Safeguarding DSL (Designated Safeguarding Lead) Refresher and awareness courses Food Hygiene / Food Safety <ul style="list-style-type: none"> Level 1, 2, and 3 Allergen Safety 		Specialist & Emerging Needs These reflect growing concerns or specific challenges: Neurodiversity Training <ul style="list-style-type: none"> Autism, ADHD, PDA (Pathological Demand Avoidance) Supporting children with learning difficulties Mental Health & Trauma-Informed Practice <ul style="list-style-type: none"> Youth mental health Suicide and self-harm awareness ACES (Adverse Childhood Experiences) Challenging Behaviour Management <ul style="list-style-type: none"> Especially in youth work and sports coaching scenarios
Other Training Needs		
Youth Work & Volunteer Development <ul style="list-style-type: none"> Youth Work Qualifications (Levels 1, 2, and 3) Volunteer recruitment and management 	Operational & Compliance Training <ul style="list-style-type: none"> Manual Handling Fire Safety Health & Safety Safer Recruitment DBS checks GDPR / Data Protection 	Organisational Growth & Support <ul style="list-style-type: none"> Bid writing and funding applications Trustee training and governance Financial accountability CRM/data management tools Social media and digital engagement

8. Financial Sustainability & Resilience

This section aimed to gain a greater understanding of the resilience and financial sustainability of SCVYS member organisations, and ultimately to determine whether Staffordshire's CYP voluntary sector feels in a strong position to continue to deliver activity for young people.

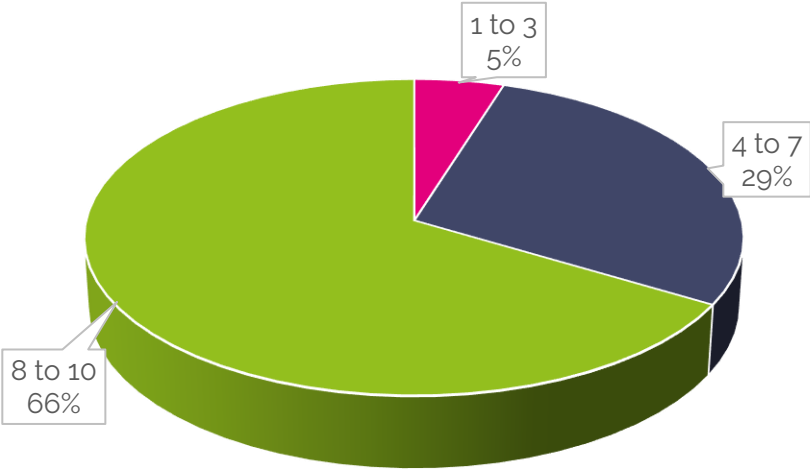
8.1 Member Confidence

SCVYS members were asked to score the level of confidence they had in the future of their organisation as a whole, on a scale of 1-10. Of 181 members, 66% rated 8 or above with 10 being very confident about the future. This is a reduction on last year when 74% of members scored their confidence at 8 or higher. The average this year across all members was 7.7 out of 10.

We were unable to find a national comparator for the level of organisational confidence in the future, however with national organisations such as NSPCC, RNIB, Oxfam and others announcing huge redundancy programmes, and charity sector reports with titles such as “The Silent Breaking Point” and “Strained to Breaking Point” it is clear that the voluntary and community sector remains under huge duress.

This operating environment and the factors involved were highlighted in SCVYS [State of the Voluntary Youth Sector Report](#) from Autumn 2024, and it is fair to say that the situation has not significantly changed since then as the following section highlights.

All members scoring their confidence level at 5 or below will be contacted by their Development Worker to understand the specific challenges their organisation is facing and receive support aimed at improving the confidence in being a strong, safe and sustainable group.

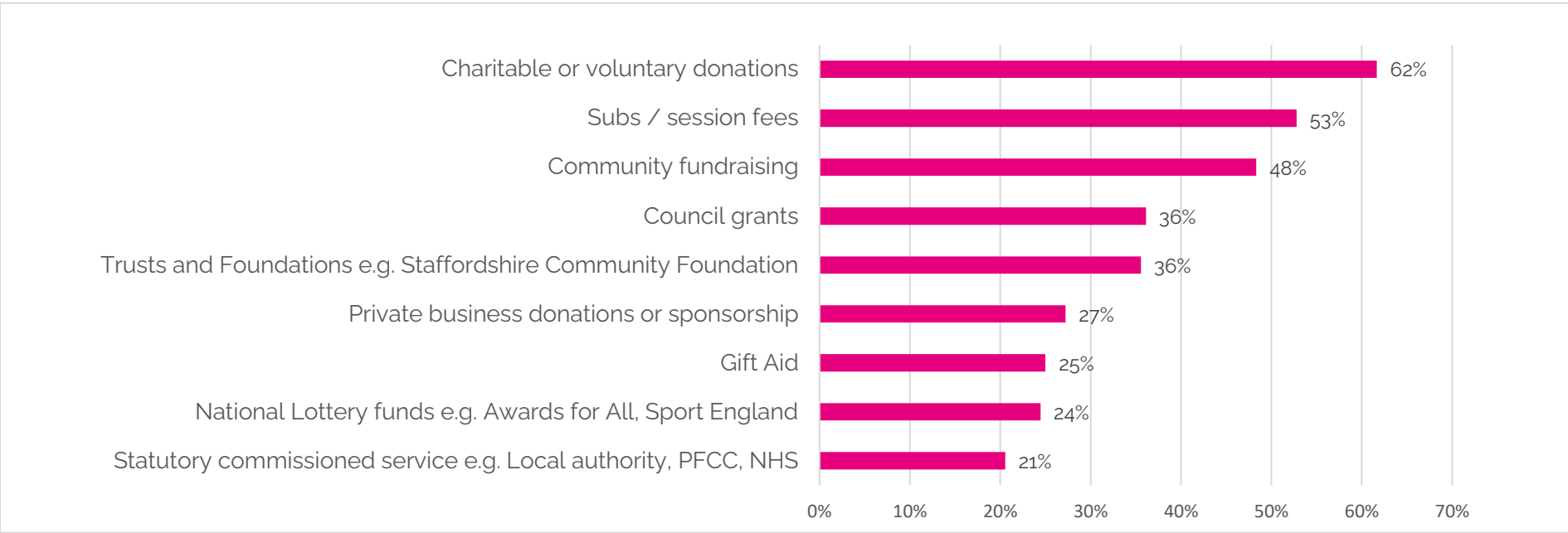


8.2 Member Income Sources & Level

As shown in the table to the right, the majority (65%) of SCVYS members are categorised as micro and small organisations, although this is a reduction on last year where 71% of members were categorised as such.

As shown in the table below, over half of members secure their income from the public via a combination of charitable/voluntary donations (62%), subs/session fees (53%) and community fundraising (48%). Just over a third of organisations had secured funding from trusts & foundations (36%) and council grants (36%).

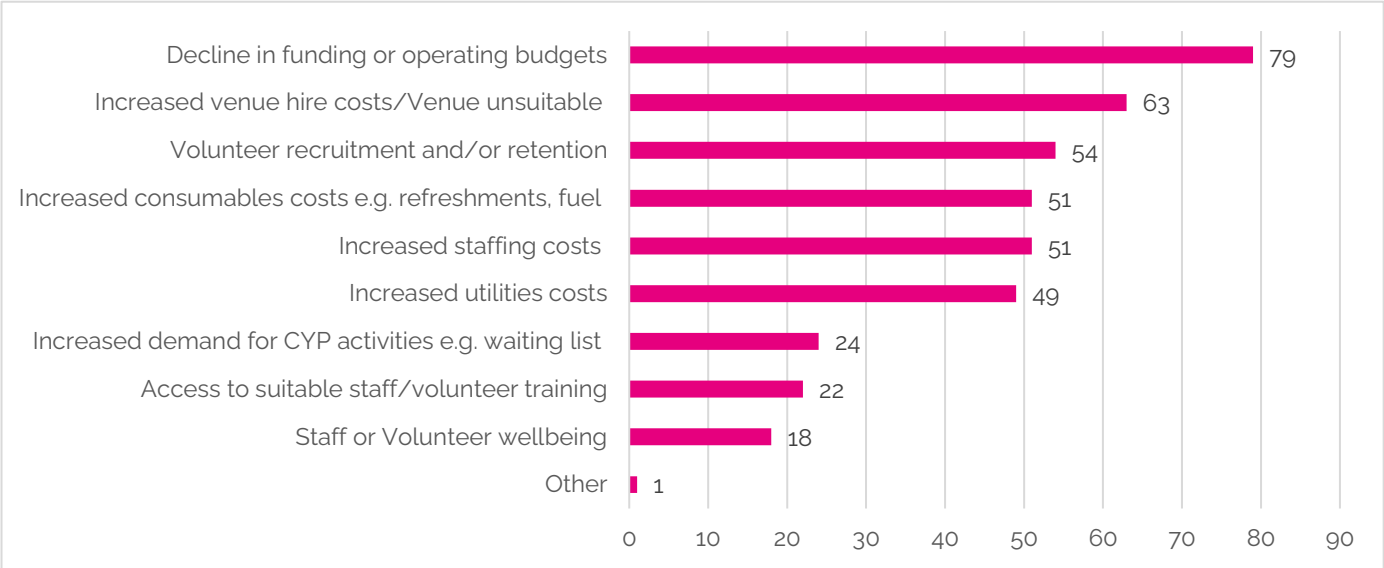
Income band	Size	% of all organisations
Less than £1,000	Micro	8%
£1,001 to £10,000	Micro	18%
£10,001 to £50,000	Small	26%
£50,001 to £100,000	Small	12%
£100,001 to £250,000	Medium	22%
£250,001 to £500,000	Medium	7%
£500,001+	Medium/Large	6%



8.3 Current Challenges

Members were asked about the main challenges currently having an impact on the running of their organisation. Again, respondents could select from a list of predetermined options (up to a maximum of 5) and/or provide their own reasoning. 168 of 181 members identified specific challenges they were facing.

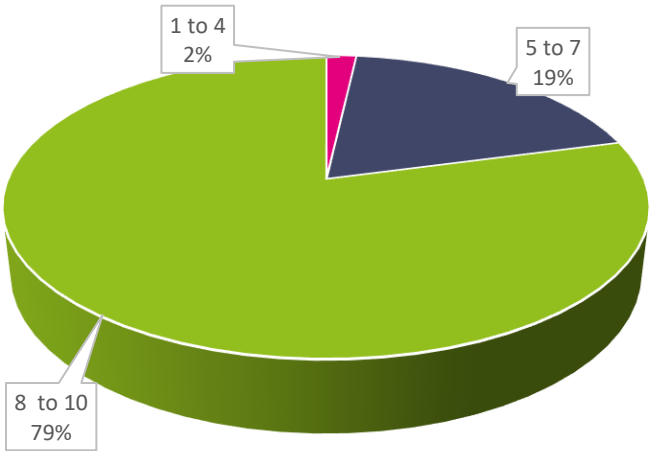
Results can be seen in the chart to the right with funding (both increased costs and reduced income) and venue issues being the biggest challenges members are facing closely followed by issues recruiting and maintaining volunteers.



9. Member Rating on the support received from SCVYS

SCVYS members were asked to rate the support they had received from SCVYS during the 12-month period on a scale of 1-10. 79% of those responding scored 8 or above, with 10 being excellent. A sample of the accompanying member feedback can be seen in Appendix 1 below.

The main reason for scores at the lower end of the scale (1-7) related to members not having cause to access SCVYS Development Worker support directly or not being aware of the full range of support on offer. They did welcome the regular information updates via email including funding, safeguarding and SCVYS quarterly newsletters.



10. Conclusion

This census continues to set a high bar in terms of providing a snapshot of impact from the local voluntary youth sector. Our thanks go to our members for taking the time and effort to share this with SCVYS, which then enables us to collate and share with partners.

Whilst the overall participation rates are up, it is important to understand that many of the young people involved in occasional activities and opportunities are likely to be the same young people involved in regular activities. Some young people may also be involved in the activities of multiple organisations, so the data is not suggesting that over 68,000 different young people are participating in activities.

The local volunteering data now mirrors national trends, whereas in the last few years Staffordshire's youth sector appeared to be bucking those trends. It is important that locally we encourage and promote volunteering as a positive and rewarding pastime, whilst also supporting organisations to offer more variety in their volunteering opportunities, as people want these experiences to be ever more flexible and fit seamlessly into their life circumstances.

The data identifies a potential future challenge as building relationships with trusted adults is a key protective factor for many young people in navigating their transition to adulthood, and so the move to more occasional volunteering reduces the likelihood of creating and sustaining those meaningful and influential relationships. A small increase in the number of paid staff may help to mitigate this impact.

The operating environment remains extremely challenging for voluntary and community organisations, and this continues to be evidenced by closure or downsizing of charities including national household names. Despite that, member confidence in the future remains strong and the vast majority of members highly valued the support they receive from SCVYS.

A strong, safe and sustainable voluntary youth sector is critical for Staffordshire, to enable children and young people to thrive and contribute, access universal and community-based early help support as and when needed, and this report evidences that despite the challenging environment, all SCVYS members are stepping up to deliver positive developmental activities in safe spaces, supported by trusted adults, as well as giving young people roles and responsibilities which support their personal and social development.

Without the voluntary, community, faith and social enterprise sector provision, outcomes for local children and young people would be significantly poorer and statutory support services would be even more overwhelmed than they currently are. Valuing this contribution, both with continued support via SCVYS and directly through properly funded opportunities will enable our voluntary and community sector to continue to play their part in helping children and young people thrive in and contribute to Staffordshire as a creative county.

The value to all statutory partners of a specialist youth infrastructure organisation in Staffordshire like SCVYS is again evidenced throughout this report, and we remain committed to standing alongside our member organisations, providing every ounce of support we can to enable them to carry on their fantastic work of valuing, investing and engaging with local children, young people and families.

Appendix 1: Sample of Member Feedback to SCVYS Support

Always there and accessible when needed	We always get emails regarding to any training, information and occasional visits for catch up	regular emails with offers for training and support
Development Worker (DW) is fantastic. Always willing to help, always goes the extra mile to support and advise us	New to membership, lots of helping gaining membership and lots of training opportunities sent through email	DW and the team do a fantastic job and is always a pleasure to speak with them for any help or advice
We also get great support from SCVYS when we need it, from funding ideas or to help with DBS checks	DW is always able to help with any questions that I have.	DW has a good reputation amongst the trustees as knowledgeable and willingness to support our project. Will answer any queries in a timely manner.
Information on grants and training has been excellent.	SCVYS has always given us advice when needed and information on training and available funding -- for which we are very grateful.	Excellent support re: safeguarding.
DW is fantastic. She always answers our emails and is happy to find things out for us.	Regular contact with DW by emails. Following change of secretary, emails are now going to the Chairman and the whole group is informed of updates.	Since engaging more with SCVYS we receive updates and information on a regular basis
Always keep me informed and I feel comfortable enough to ask for help.	SCVYS have kept me up to date regarding opportunities and Training and our worker is always available to offer advice.	We know SCVYS are always there if we need them
Anytime I have needed advice, it's been given immediately	very informative about where help can be accessed	We have received some financial support towards equipment which has been most helpful.
It's great to know you are there and can be contacted if needed.	The level of training has been excellent and the fact it is free is even better. I don't think we'd have coped or survived the past 12 months without the support of our development worker.	DW has always been available & a great help to us when needed.
The resources provided have helped Divisions across the County with providing support to our young members.	excellent range of support on offer, thank you.	Easy to access - lots of options to support
Happy to help with advice and also networking.	Great input and help from DW, introduced to key people cross Staffordshire, but nothing has come of this as yet.	DW has been responsive and supportive with advice and guidance on funding, training and venues
It is so important to have the expertise of SCVYS available for day to day enquiries but also when more targeted information is needed. Voluntary organisations couldn't function with confidence and skill without SCVYS.	Regular proactive contact. Quick to respond and help.	DW has been very helpful and supportive when setting up this new group and what documentation was needed to become members. DW also helped with advising what funding we could apply for

DW is always there if we need her. We attended a couple of your L3 First aid courses.	Excellent help completing DBS checks, good communications with funding opportunities	In touch regularly with offers of support/grants
Supported us with DBS and policies and funding.	SCVYS HAVE ALWAYS BEEN AVAILABLE WHEN ADVICE HAS BEEN REQUESTED/NEEDED	having the support of the development worker and SCVYS means we have answers to questions and the support and information to develop our organisation further.
the newsletters updates and funding streams received regularly are invaluable	Excellent communication and support from our SCVYS Development Leader. Success in finding a grant provider.	Good and consistent communications
We find the newsletters very valuable especially in terms of funding opportunities. I am also meeting my local support officer this week.	Communication is amazing, we haven't been the best at engaging this year but our DW is really helpful.	Being part of the network is helpful for us, helps us to remain as connected as possible, although i do believe we could act upon more of the opportunities if our current work was a little more settled.
The SCVYS volunteer award are a great way to celebrate our volunteers. The monthly funding newsletter is great and the end of year reports for state of volunteer services was a good resource for our community profile.	DW is brilliant, she supports us however she can.	whenever needed they are always available, we don't access often though
SCVYS are great at letting us know about different courses etc. it would be great to get a monthly or bi monthly phone call to see how they can support us individually but I imagine this is a time barrier	SCVYS are always on hand, we just pick up the phone and they are a wealth of information and support. We would be lost without them.	receive helpful links to potential grant applications
Very supportive	Regular emails sent, DBS checks can be provided	Helpful, communicative and personable
Always responsive to queries. Notified of training and grant programmes on a regular basis.	Regular emails good	Help is always at the end of the phone
DW always responds quickly and effectively to any queries I have, and her support with navigating Mailchimp (for our newsletter) was really useful. Sean's help with editing a video for our ROSA bid was invaluable, in addition to the loan of the presentation boards to display our archive material at our film launch event. Thankyou!	We always receive quick and timely help and advice. Thank you DW for all your hard work and SCVYS for all your championing in the sector.	Courses on offer very useful. Although we cannot attend some because of the timing - they have been very helpful especially in the development of our volunteers

Always get quick responses to emails and requests first information	I receive lots of emails regarding funding and I know DW is just a phone call/email away if I need some support with something.	Its been great to get support when needed and we are looking forward to the funding fair in Autumn
I have numerous emails and some (team/telephone) conversations with my support worker	Plenty of material has been received and a lot of it has been relevant and helpful. Availability of training and advice has been good.	SCVYS have been excellent in support however it would be useful for feedback on the different strategic groups and meeting that may influence our work
DW has supported us a lot and we are so grateful.	Helpful and relevant information has been received. We have known that help and advice was available should we have needed it.	DW is always on hand and is able to respond in a timely manner with the information and advice needed.
DW is always a pleasure to deal with and provides us with lots of information. Being a Scout Group it isn't always going to be 100% relevant but I am grateful for what she does.	DW has been very patient with helping us to start up our organisation and has given us a lot of valuable information to work with.	DW has consistently supported the right stuff with indirect support providing email funding / training opportunities and directly in person as a point of support for advice regarding funding and delivery programmes and sourcing other individuals to support us in applying for funding and ability to deliver certain programmes .Rate her very highly approachable and professional
When needed, SCVYS are always quick to respond and very helpful. I have benefited from their connection and help with my own Level 1 and 2 Youth worker training and also some first aid training.	Always available to offer support when needed and will direct to the relevant organisations as and when required.	Great people to work with very understanding and a great help
We constantly receive notifications on events, training, funding opportunities and regular catch ups with DW.	When we have requested help, you've been great! I think we would find a bit more proactive targeted contact would be helpful.	DW is always immensely helpful whenever we have questions/queries, offering us as much support as possible. Far outweighing the IAG support we receive from the other boroughs within which we work.
Always available and willing to provide support.	Specific advice on, e.g. fund-raising; individual training and DBS clearance	DW is always quick to get back with answers to queries, assists with policies and visits us occasionally
We have received information on training opportunities. Help was given when applying for membership.	Everything we have received service wise in terms of training and development worker support has been great but there is an ongoing issue with payment for a DBS.	You are always there at the end of the phone if I need to speak to anyone. The updates that come through for funding etc are really useful. All of the training is really good and all of the support you provide is amazing.
Good monthly updates	regular emails and funding info	We are always kept up to date regularly

We have had a one to one meeting with DW which was really helpful plus all the regular email updates on a wide range of topics	Always available when and if needed.	very approachable , supportive and goes above and beyond
DW is great and always available to help in anyway she can	Are on hand if support is needed	When we have asked for support it was available
You have always been there to answer any of my queries and questions	More local training for young people and intro in youth work for volunteers age 16 and above Better level 1, 2 and 3 youth work training with on site placements	We have received outstanding support from SCVYS, particularly from our local SCVYS officer, DW
Recently had a great health check, but prior to that no really involvement apart from the PSHE emails / training emails	Regularly sent info regarding upcoming events and potential training workshops	We have been able to access training for food Hygiene, First aid training, guides and advice and access to grant support which has been invaluable.
The emails / info are informative and regular.	We receive regular emails with links to a wide variety of information and know that the support is always there for our service and hopefully we will encourage more younger individuals into our service.	We have been given some helpful links to council funding, but would like more support with activities/events and initiatives.
The newsletters are very helpful and point us in the direction of potential new grants/training.	If SCVYS didn't send things out we wouldn't find things out.	Thank you for all your support over the past 10-11 years, we would simply not exist without SCVYS (and DW).
regular emails from DW including targeted emails that would support our company.	DW has been really helpful and always on hand to support via email if I need it.	Excellent newsletters, information and help
DW has been incredible	we receive our training mostly through the scout association	Always there when needed.
Response time to queries is excellent and advice helpful. Bulletins also very useful.	Guidance and support is there whenever we require it	SCVYS has provided valuable support over the past 12 months, particularly around training opportunities, safeguarding guidance, and sector updates.
DW is very helpful, we have benefited from funding information, advice on topical things, it's been good to stay connected through the newsletter and regular emails.	DW has been extremely knowledgeable and helpful in advising us on the development and launch of our venture. She has pointed us in the direction of grants, training and legislation compliance and has been instrumental in us getting the business to the point where we can open the doors to our service users	The support from SCVYS is absolutely fabulous, prompt contact and correspondence, support with funding and other information. If i could give SCVYS a 20 i would!

SCVYS have provided safeguarding training and DBS checks and have kept us regularly informed about all the support and initiatives available.	Always there to help when needed, prompt response	Our CYF Facilitator is employed by the Youth Net and so she has her support mechanisms through these colleagues which cascades down to the volunteers with the different groups she runs.
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